



Technology Services

Service. Every time, all the time.



About Us

People and companies count on ixStrata every day to deliver critical business applications and support, supplement and extend their technology infrastructure and resources.

For organizations and their customers who depend on reliable and high quality services and expertise, ixStrata is the proven provider that helps you maximize the value of your technology investments and delivers new, advanced capabilities and business opportunities.

Our core offerings of **"Advanced Application Development"** and Remote

"IT-as-a-Service" Infrastructure services deliver daily for long-time customers in a wide range of industries, including aerospace, major financial organizations, software industry and hi-tech, manufacturing and utility companies, publishers, global real estate developers and insurance companies to name just a few.

Application Development services and support range from application architecture and design to Cloud conversions and full turnkey software development.

Services

- **Full Software Development Life Cycle**
- **Architecture**
- **Design and Development**
- **Testing and QA**
- **Database Design and Optimization**
- **Mobile Systems**
- **Hosting**
- **Cloud Services**
- **Systems Support**

World Class Software Engineering

Skilled and experienced resources are today's single biggest challenge in Technology. Whether it is finding the right resources, keeping them or managing the ever-growing demand with a limited pool of people, ixStrata's **"World Class Engineering Services"** model is built to respond to these issues and provide the right solution to any resource or demand challenges.

Our menu of integrated services allows you to pick and choose the service best-suited to your particular

need or challenge in a variety of situations.

We can augment your resources or take on sole responsibility for entire programs and functions - you choose. In addition, we provide dedicated hosting space for testing, production, cloud based services either for short-term needs or on an ongoing long term basis.

We offer on-site, on-shore, near-shore and off-shore services, tailored to each client's needs, preferences and budget.



Our Tier 1 East Coast Data Center provides our clients with Disaster Recovery, Testing, Remote Access as well as Private Cloud Capabilities.

Industries & Clients Served

- ◆ Aerospace
- ◆ Software & Technology
- ◆ Banking & Financial Services
- ◆ Manufacturing
- ◆ Insurance
- ◆ Engineering
- ◆ Retail
- ◆ Commercial Real Estate
- ◆ Media & Entertainment
- ◆ Publishing
- ◆ Advertising & Marketing



Dedicated software development teams centered around specific platforms and industries ensure quality, speed, agility and high productivity for our clients worldwide. We can scale teams on-shore and off-shore as the client needs evolve.

Application Design, Development and Support

We have over 20 years experience in application design, architecture and development. Complex Software solutions built by us are being used every day on 4 continents. We deliver high-quality, reliable and flexible applications that are easy to maintain and modular to enhance and expand.

Services offered span the entire business application lifecycle, combining best-of-breed processes for solving complex problems with domain knowledge, comprehensive project management tools and global delivery capabilities.

We support all major development platforms and specialize in:

- Corporate and B2B web applications,
- Technical Oracle ERP Services,
- Cloud SaaS Platform Development,
- Mobile Applications & Systems,
- Business Intelligence & Analytics.

Alignment to Customer Requirements

Applications & Analytics

Turnkey and Full lifecycle development services for web and Cloud based (SaaS) applications and systems using all major technology stacks, various legacy tool sets, all major BI & Analytics engines and other relevant technologies. As an Oracle Gold Partner we also provide full ERP technical development services and teams supporting major ERP implementations and support.

Web Solutions, Cloud and Mobile Development

We provide full services for site design/layout, as well as web application, web design, RIA, CMS, and e-commerce solution development on the Microsoft, J2EE, LAMP, and other platforms, both cloud based as well as self-hosted.

Mobile development services cover the Android, Apple iOS, Microsoft and Java platforms. Our experience includes social networking, content delivery, publishing, mobile data and location based applications.

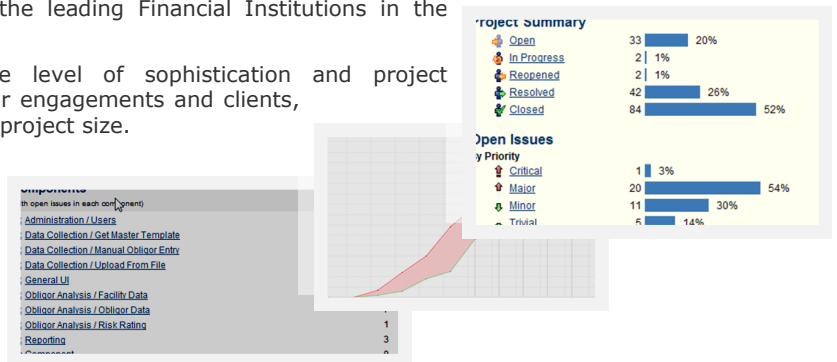
Integration

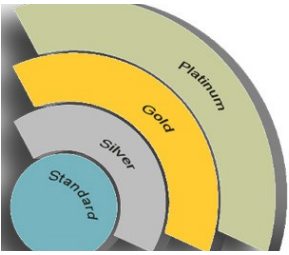
Extensive experience in both real time SOA based as well as batch integration of systems. We ensure highest quality in delivering architected, documented, sustainable and supportable integrations for enterprise data sources. In addition we provide EAI, Workflow, Process Modeling, and EDI solutions and integration models.

Project Assurance and Risk Mitigation

Given that many of our projects involve clients in the Aerospace and Financial Services industry and frequently deal with complex subject matters, our approach to software development, design, testing, QA and risk management has evolved to the advanced levels demanded by the leading Financial Institutions in the world.

We bring that same level of sophistication and project management to all our engagements and clients, regardless of client or project size.





4 standard choices of service levels make it easy to pick the right level of support

Service Levels

Our comprehensive set of service options have been designed based on experience and client feedback. As businesses may have different requirements, our standard "out-of-the-box" service level offerings can easily be tailored and customized to meet exact client needs and requirements.

Standard: *Basic Monitoring and Support during off hours and weekends*

Silver: *"Standard" plan extended to provide for 7 days a week 24x7 coverage*

Gold: *Premium 24x7 support with added services and support, such as upgrades, patching, etc.*

Platinum: *Full "valet type" services incl. optimization, backup and recovery, architecture.*



With a Global Reach and offices on 3 continents we deliver 24x7 "follow-the-sun" support and services.

Infrastructure Services

"IT" Requirements & Needs

- Need for extended service hours without adding staff or burning through existing resources
- Not enough resources to manage 24x7 IT operations and support
- Consumerization of technology and mobile workforce creating new demands on IT
- Complexity of cloud, virtualization, mobility, security taxing in-house expertise
- Multiple technologies and insufficient resources to manage complex IT environment
- Reality of Higher IT infrastructure needs but faced with stagnant or reduced budgets

ix-strata Solutions

Service Categories

Server & Infrastructure Services

ixStrata Server Management is designed to address enterprise server platform needs ranging from operational assistance to design, deployment, optimization and migration. Our services ensure better utilization, increased performance and improved system availability, allowing you to optimize your server infrastructure by centralizing business-critical applications and systems.

Server Monitoring and Management services include a comprehensive list of tasks and activities designed to maximize server performance, uptime and reliability.

Network Support

We have extensive experience and expertise in managing global MPLS networks, IP telephony, video conferencing (Tandberg, Cisco TelePresence, Polycom) and large public WiFi installations. Our services cover the entire spectrum of wired, wireless, voice, video and data communication. You benefit from our expertise in supporting large, complex and widespread networks across time zones - whether you have a small regional WAN or a large global MPLS network. We offer network specific functional support or operational NOC activities you may need, designed to ensure your network performs round-the-clock, reliable and at optimal performance and security.

Database Services

Our support extends globally and manages large databases in high transaction, content, BI, Analytics and real-time "big data" environments. Our off-site support centers manage and tune critical business data for our key customers on a daily basis, for some of them 24x7 around the clock. Our DB services provide for secure, optimal management and increased database productivity. Services range from database design and enhancement to installation, upgrades, backup, restore and performance and capacity management, and include on-demand services such as ad-hoc SQL queries, data extracts for specific purposes, or data integration and ETL.

For more detail on our Services please visit our website or call us to request product literature.

By allowing our customers to off-load commodity" infrastructure functions to ix-strata, they can refocus their resources and efforts on customer facing value-add activities and priorities, improving their companies' technology footprint as well as customer satisfaction.

Business Value

- Easily supplement existing staff to increase capacity
- Free up existing staff for other value-add initiatives and projects
- Off-load commodity type infrastructure activities
- Standardize and improve processes and existing infrastructure
- Extend availability, utilization and ROI of current technology investments

History

ixStrata is a privately held company, founded by 2 experienced and visionary leaders in the software industry and the technology sector, both already successful software entrepreneurs and technology executives. By teaming and leveraging each other's individual skills, talents and experiences, they have they have created a world class software engineering firm and one of the fastest growing technology companies in Southern California.

ix-strata was originally established to consolidate and brand each owner's individual organizations, and through it's continued success and growth has become a leading provider in the demanding **Custom Software Development** and high-end **Infrastructure Services** sectors.

With offices and key technical resources both on the East Coast and the West Coast, and currently over 150 dedicated engineers and technical support teams in the US and Europe, ixStrata has the global reach expected from a large technology provider, yet is still small enough to truly serve each customer with a personal touch and attention.

Values

Our corporate values are important because they communicate the kind of culture we need to be successful – how we actually do business and act in achieving our mission. Our core values center around these core principles and focus areas:

- **Customer Focus**
- **Excellence**
- **Collaboration**
- **Results**

LEARN MORE ABOUT IX-STRATA SERVICES & SUPPORT OPTIONS

- ◆ Application Development
- ◆ Infrastructure Services
- ◆ Analytics & BI
- ◆ Mobile Applications and Data
- ◆ Architecture, Design
- ◆ Technology Strategy Advisory

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Locations



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